

– ISO/PAS 28000:2005

CASE STUDY DP WORLD

DP World, a leading global marine terminal operator, has become the first global company in the transport and logistics industry to gain certification to ISO/PAS 28000:2005 for its security management systems and operations at both the corporate head office in Dubai, UAE and its chosen site, Djibouti Container Terminal.

Background

In furthering corporate governance, and as a means of gaining competitive advantage to gain new business and consolidate existing business, DP World wanted its network of ports to implement certifiable mechanisms and processes to address any security vulnerabilities at strategic and operational levels, as well as to establish preventive action plans.

From boardroom down, the company places security at the top of its agenda and wanted to demonstrate to the rest of the world the necessity to manage supply chain security risks.

Management wanted all terminals to continually assess security measurements in place to both protect its business interests and ensure compliance with international regulatory requirements such as the ISPS Code and other international supply chain security initiatives.



In addition, any mechanisms introduced had to complement all international security legislative codes to which DP World already conformed at its terminals.

Solution

Following consultation with LRQA, DP World selected ISO/PAS 28000:2005 as the base management system standard for implementing and managing its corporate security policies. The international ISO system would underpin all of DP World's internal and external security initiatives and activities and would be phased in across DP World's whole network of terminals after initial

implementation in Dubai and Djibouti.

One of the world's leading security consultancy companies, HART Security, was chosen to supervise the initial implementation at the two sites.

Result

After DP World's adoption and implementation of the standard, LRQA audited the company for compliance and subsequently issued the world's first ISO/PAS

LRQA's **business assurance** approach to assessment will ensure that all businesses that are reliant on the supply chain for business continuity will benefit by adopting the sound management principles in ISO/PAS 28000.

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Another world first for LRQA...as the first ISO/PAS 28000 certificate ever issued is presented

The certificate was presented in September at a ceremony in Dubai. Pictured left to right is: Lord Westbury (Chairman, Hart Security), Mohammed Sharaf (CEO, DP World), Mr Tony Muncer (Area Manager, Lloyd's Register EMEA).

"In a changing legislative and regulatory environment, DP World now has the benefit of consistent security standards in line with strategic objectives, management and leadership verification, improved security awareness throughout the company, and a clear definition of security roles which ensures timely preventative action."

Lord Richard Westbury
(Chairman, Hart Security)

"This is an important step in securing the supply chain globally. It is a challenging standard to achieve and we have been impressed with the rigorous effort DP World has put in to achieve it. We look forward to other leaders in the industry embracing the standard."

Ian Hodgkinson
(Director, LRQA Business Stream)

"We are very pleased to have achieved this recognition. Security is a baseline service we offer our customers. This recognition underlines to them that we are committed to focusing strongly on maintaining



terminals around the world."
Mohammed Sharaf
(CEO, DP World)

"We are delighted to have achieved this certification. This is the very first time that any global company in our industry has met such a rigorous international standard, and is testament to DP World's commitment to the highest security management practices. It is impossible to overstate the importance security plays in our business, to our customers and to DP World."
Sultan Ahmed Bin Sulayem
(Chairman, DP World)

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